

OPENICA LOGISTICS

FREIGHT TRANSPORTATION & PREPARATION – APPLICABLE TO ALL BOOKINGS

IN ADDITION TO AND WITHOUT LIMITING OUR TRANSPORT AND STORAGE CONDITIONS:

- For door-to-door deliveries, freight must be made available for collection from the street front of the consignor's property and must be able to be delivered to the street front of the consignee's property.
- At the point possession is exchanged, we take photographs of your freight and prepare a thorough Condition Report. The Condition Report summarises the physical condition of freight when received by us, not the mechanical condition.
- We do not have enclosed transport facilities or lifting facilities on our vehicles. Freight will be transported on an open flatbed truck and/or trailer and may be towed locally from pick up point to our local depot, or similarly for delivery from our local depot to local destination.
- The use of plastic covers, cardboard and duct tape is considered unacceptable. Openica Logistics may remove covers, without notice, if considered unsafe for transport.
- The interior of freight must be made secure for transport. Please note that we will not be responsible for any damage caused by unsecured items inside the freight or for any other items travelling inside the freight.
- If freight is 10 years or older, it may be unloaded at any stage during transport if deemed unsafe to continue. Any cost incurred will be your own responsibility.
- If the dimensions of the freight exceed the size quoted, an additional fee applies and will be charged to you.
- We reserve the right to refuse transport of freight deemed unsafe (if we have travelled to do the pick-up and do not load the freight, a futile pick-up/delivery fee applies).
- If freight is not ready for collection on the agreed date and the booking is cancelled, you will be refunded in full with the exception of a minimum fee of \$150.00 plus GST (depending on distance travelled) for futile pick-up/delivery fee. For any other cancellation for any other reason, a \$120.00 plus GST cancellation fee applies.
- If freight is to be delivered to a local depot, storage fees will apply three days after we notify you that freight has arrived at the depot. .If freight is to be delivered to a street front and delivery cannot be effected, storage fees will apply from the date specified by us. Storage will be charged at the minimum of \$10.00 per item of freight per day (excluding GST).
- We do not guarantee delivery dates. If any dates are provided, they are to be considered an estimate only and not a guarantee.
- Local delivery or collection service may not be offered once payment has been received for transport to or from a state depot. Local pickup and delivery service may be provided in addition to the original booking; however, this service may incur an administration fee at our discretion.

- Any variation in collection address or delivery address requires three working days' prior notice. Failure to provide three working days' notice will attract additional fees to cover the full value of the original booking charge, plus any additional costs we incur as a result of changes to the collection address and or delivery address.
- If you consider that freight has been damaged during transit, please note the details of the damage electronically or in writing on the delivery documentation at the time of delivery. When providing written notice of a claim, please provide supporting photographs.

CARAVANS/CAMPERS/TRAILERS/HORSE FLOATS

- Caravans must be of a reasonable age to travel and have no modifications.
- Gas bottles must be secured and should preferably be empty. Please turn off gas bottles. This means the fridge and freezer won't be on for the duration of the trip.
- Please ensure all cupboards, doors, drawers, windows and hatches are secured and locked inside the units. It may be a bit of a bumpy ride so make sure your cupboards are nice and tight and be careful when you open them at the other end.
- Please ensure antennae, hatches, doors and additional items (such as jerry cans) are securely fastened. Additional measures may be required to prevent loss or damage as a result of road conditions . i.e. use of cable ties to secure awnings, tape for clips/latches.

CARS/VANS/MOTORHOMES/TRUCKS/BUSES/MACHINERY

- Freight will be transported on an open flatbed truck and/or trailer (in forward facing position).
- If vehicle/machinery is in a state of disrepair or is a vintage/restoration vehicle, any loose panels, attachments or other items MUST be made secure for transport.
- Clearance from lowest point of vehicle to ground must be a minimum of 10cm for depot-to-depot service and 12cm clearance for door-to-door service.
- Please ensure that your vehicle is in good driving condition. Please make sure your vehicle has a fully charged battery, inflated tyres and rolling wheels, working steering, functioning brakes and plenty of water and oil.
- Please make sure that your car alarm system is fully disabled and you have removed your toll tag.
- For non-running vehicles, please advise in advance so we can ensure that the proper preparations are made with transportation requirements.
- Personal items are permitted within the vehicles. However; we accept no liability for damage to the items or for any loss or damage arising from the items being within the vehicles.
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- Please leave the driver seat available.

BOATS/JETSKIS

- Boats must be secured to the trailer for transport. (We may use extra strapping if we consider the boat is unsecure).
- All Biminis and canopies **MUST** be lowered and secured for transit; frames must also be lowered if they are not in a fixed position. If canopies need to be removed, we may remove them after notifying appropriate parties, at your own risk.
- We recommend the removal of mats, life jackets, safety gear, rods or any other items that are loose in the interior of the boat (if these items are not removed, they **MUST** be made secure for transport).
- Please remove or properly store the following items:
 - valuables;
 - exterior electronics;
 - anchors, antennas, propellers, flag staffs and outriggers;
 - any item that extends beyond the stated length, width or height of your vessel;
 - canvas covers, screens and cushions;
 - weatherboards;
 - radar transmitters and hailers; and
 - dinghies.
- All items inside your vessel must be carefully inspected to make sure they are battened down securely, including hatches. All locker doors must be well secured and locked. All items on deck must be securely lashed down. Any loose items will cause damage. We recommend that you lock the cabin and keep the key.
- Please remove all canvas covers and loose cushions. Canvas covers and loose cushions can tear, fly off or sustain other damage during transport and can cause considerable damage during transport, due to road vibration, high winds and other weather conditions encountered during transport.
- Electronics such as radios, Loran systems, etc., should be shipped separately or securely stowed in your cabin, with all cabin doors, windows, and any other access locked.
- We will not be responsible for any items that vibrate off, go missing from the interior, nor for any damage sustained to Biminis or canopies that are left up. This applies also to trailers that are rusted or showing wear and tear.
- Boats and jet skis not on trailers will be placed on a cradle, tyres or timber for travel, depending on the type of freight.
- The motor must be made secure in either the upright or lowered position and the transom must be in good order. (We may need to raise or lower the motor depending on where the freight is positioned on our vehicle).